User Manual

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App Store℠

Ready for set up

Package Contents

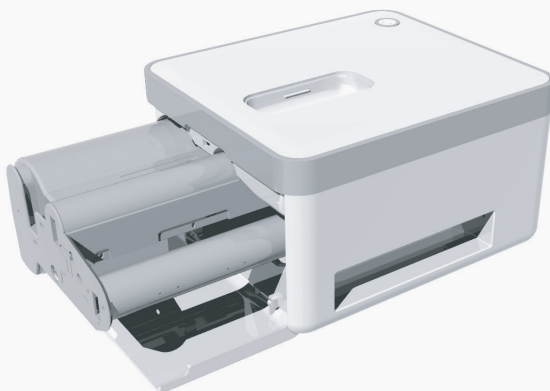



Photo Printer + One Trial Cartridge

Adapter

Power Cord

User Manual

Product Warranty

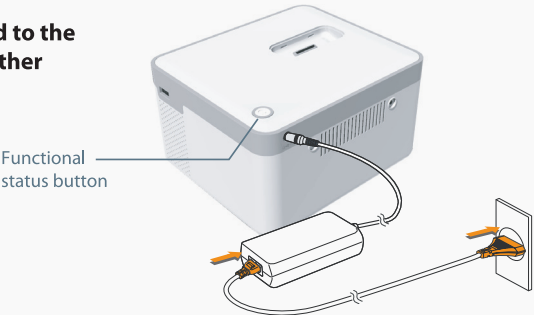
Caution

When using this printer, do not place printer under direct sunlight or near heat sources. Avoid using the printer near water or any liquid. Water and moisture may cause short-circuit to the electronic components and lead to malfunctions. Make sure there is enough room to operate the printer to prevent low performance and breakdown of the printer.

Connecting Power

This printer has power adapter that is compatible with voltage from 110V ~ 220V

1. Connect the adapter to the printer.

2. Connect the power cord to the adaptor and plug the other end to a power outlet.

3. When the power supply is connected properly, the printer will automatically power on and the Functional status button will illuminate.

FUNCTIONAL STATUS BUTTON

Enter power-saving mode	Click the button once to turn off the LED light.
Exit power-saving mode	Click the button once to return to normal power-on mode
Cancel remaining print jobs	Click the button once during printing to cancel remaining print jobs

Note

To turn off the printer, completely remove power adapter and cord from power outlet.

Caution

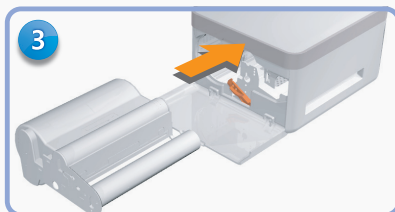
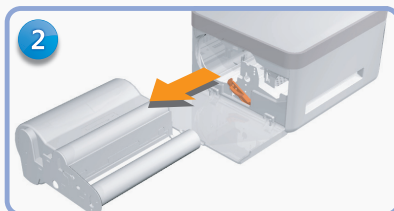
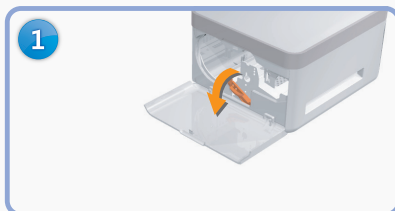
-Do not disassemble the printer or disconnect the power supply while the printer is powered on. Doing so may damage the printer and result in short-circuit.
-Do not use a generic power adapter other than the one supplied by VuPoint Solutions. Connecting this printer to a generic power adapter is dangerous and may lead to short-circuit resulting in fire or explosion.

Replacing the Cartridge

Trial cartridge is already placed inside. (No installation required)

To replace the cartridge, open the side door, take out and discard the protection pad.

Follow the steps and images below when replacing the cartridge:

1. **Open the side door panel.**
2. **Push the orange lever down and pull the empty cartridge out.**
3. **Insert the cartridge with the arrow pointing right.**
4. **Push the cartridge inside until the lever comes back up to lock the cartridge in place. Close the panel.**

Note

Storage temperature: 50º F - 104° F (10° C - 40° C)
Relative humidity: 10% - 90%

Caution

-Do not reuse the protection pad.
-Do not use sharp tools such as knives and scissors when unpacking and installing the cartridge.
-Avoid touching the film when installing the cartridge.
-Keep cartridge in cool areas and avoid direct sunlight and humidity

Download Photo Cube! App from App Store

Print Photos from Application

1. Print existing photos.

Click

Click

When you see the 'Print' prompt, dock or connect your device and print.

2. Take photo and print

Click

Note

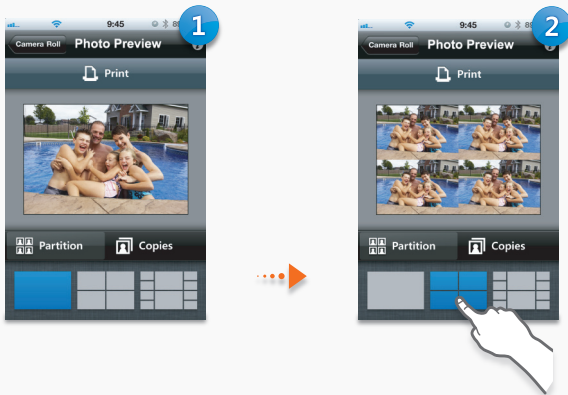
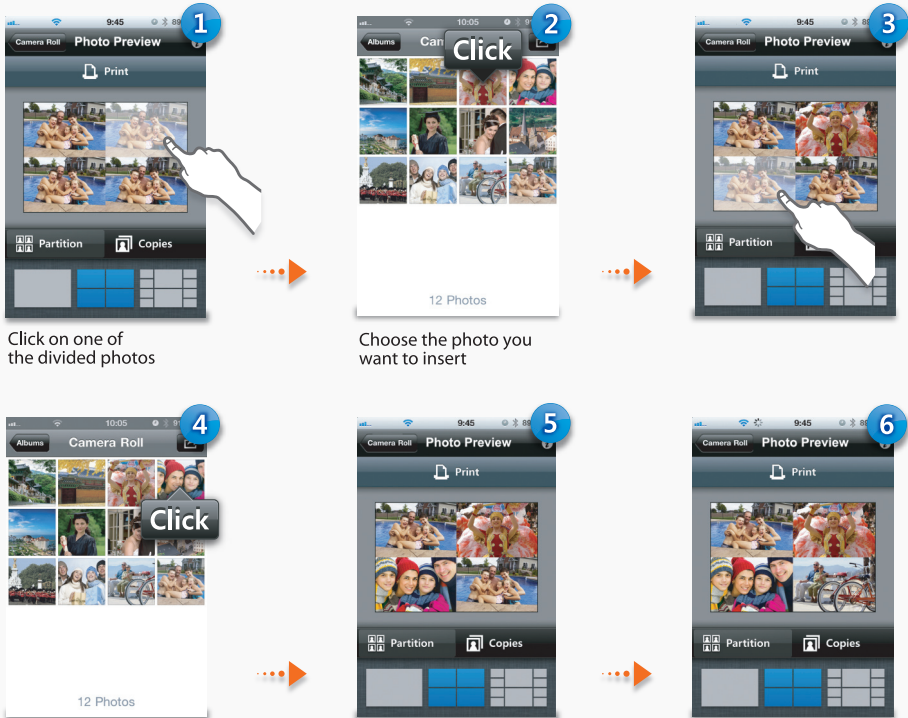
To enable and use the "Take Photo" feature on the application, your device must have a built-in camera.

Print Photos from Application

3. Create partition: Select partitioning of 1, 4 or 10 images per sheet

4. Insert other photos into partition

Click on one of
the divided photos

Choose the photo you
want to insert

Print Photos from Application

5. Set copies: Select up to 4 copies

6. Select Print Queue

After selecting "DONE", dock or connect your device to print

Caution

- While printing, do not touch or pull on the photo paper. Paper will retract in and out from the device 4 times before the printer will dispense the printed photo completely.
- If you remove your mobile device from the dock or USB port while transferring data (0% - 100%), it may stop printing.

Note

- To cancel prints: Click the Functional Status Button once to cancel
- When using Print Queue feature, "Partition" and "Copies" function will be inactive

Download Photo Cube! App from Android Market

Before downloading Photo Cube! App, enable "**USB debugging**" mode on Android device.

1- On Android device, access "**Settings**"

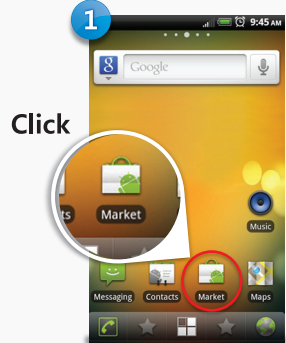
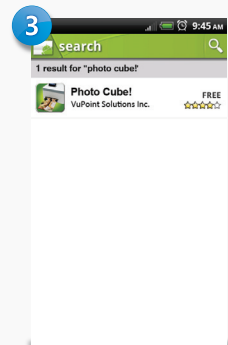
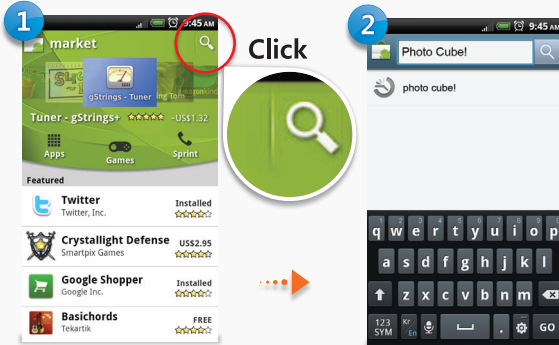
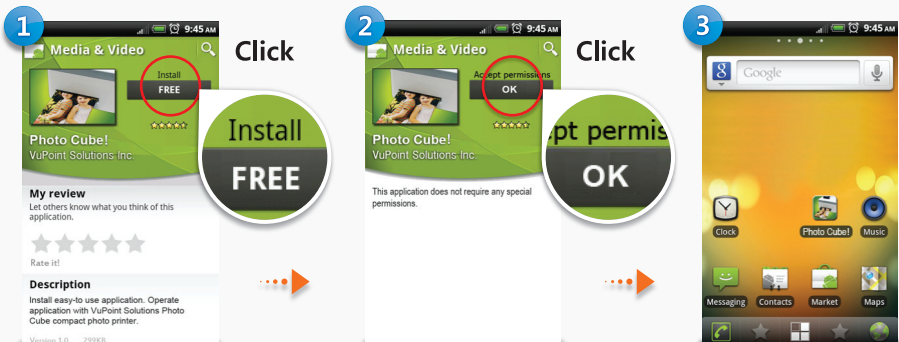
2- Click on "**Applications**"

3- Click on "**Development**"

4- Make sure "**USB debugging**" is checked and activated

Note

- Representation of screenshot images may vary based on the phones being used
- Refer to the front cover to scan QR code with Android device to download the app from Android Martet

1. Launch Market on your Android device

2. Click 'Search' and search for 'Photo Cube!'

3. Download free Photo Cube! App

Print Photos from Android Application

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Print Photos from Android Application

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LED Messages

1. Start-up

Once the printer is properly connected to the power source, the printer will automatically power on.

Blinking red and blue LED light:

2. Standby-mode/Charging

Printer is at idle mode. If a mobile device is docked or connected to the printer, the mobile device is at a charging state.

Stable blue LED light:

3. Printing

The printer is printing photos

Blinking blue LED light:

4. Error

When an error occurs, please read error message from the Photo Cube! application. Follow the instructions on the screen to fix error.

Blinking red LED light:

5. Updating

Printer firmware is updating. The printer will automatically restart once updating is complete. Do not unplug power cord or turn off printer when updating.

Stable purple LED light:

6. Power-saving mode

Printer is in sleep mode.

LED light is off: ○ ○ ○ ○ ○ ○

Specification / Troubleshooting

SPECIFICATION

Printing Method	Dye Sublimation Thermal Transfer
Print Resolution	300 dpi x 300 dpi
Gradation	256 Gradations / 16.7 Million Colors
Photo Format	JPEG Photo
Image File Size	Support maximum 3 MB
Color Print Size	4 x 6 inch (100 x 150 mm)
Printing Time	55 sec (YMCO, exclude data processing)
Dimension	7.0” (L) x 4.0” (H) x 6.0” (W)
Weight	3.1 lbs.
Power	AC adapter : Input 110 ~ 220 V / 50 ~ 60Hz, Output 24V / 2.5A

TROUBLESHOOTING

	PROBLEM	POSSIBLE CAUSE	SOLUTION
1	Printer does not power on	Power supply not connected properly	Check power supply connection. Refer to page 3
2	Printer not printing	Cartridge is empty or not locked into printer	Replace cartridge and try again. Refer to page 4
		Picture from source not docked or connected properly	Remove protection case, check device connection. Reconnect or re-dock device
3	Paper jam	Cartridge is not properly installed	Reset the printer by disconnecting the power adapter from the power outlet and re-connect again
4	App exits and returns to home	Image file size is too big to be recognized	Resize image before printing (Supports max. image size 3 MB)
5	Device not responding	Connection unstable	-Remove protection case and re-dock -Try a different USB cable
6	iPad or Android device unable to dock	Dock connector does not support iPad or Android device	Connect to USB port on the side with USB cable
7	Cannot print using “Choose Photo” option	Location service is enabled	For iPhone users: Enter Settings > Location services > Photo Cube ON/OFF. Make sure this setting is off

COMPATIBILITY (mobile devices not included)

- Made for iPod touch (2nd, 3rd, and 4th generation) - iOS 3.0 and above
- Made for iPhone 4S, iPhone 4, iPhone 3GS and iPhone 3G - iOS 3.0 and above
- Made for iPad and iPad 2 - iOS 3.0 and above

- Android smartphones and tablets - OS 2.0 and above

FCC (Federal Communications Commission)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Model: IP-P10-VP
http://www.vupointsolutions.com
11-1123_IP-P10-VP_manual